

Terms & Conditions – Annual Conference & Expo 2024

1. **Cancellations:** Expo booths are non-refundable. Attendee registrations are refundable through 8/15/24.
2. **Conflict of Interest:** NC reserves the right to refuse or cancel any booth order it deems appropriate to avoid conflicts of interest.
3. **Unregistered individuals on event premises:** The individual's company will be invoiced at double the normal registration fee.
4. **Consent to Contact:** Registration of any individual for, and/or attendance at this event, confirms their permission for CAI-NC to contact any registrant by email regarding this and other offerings, always with the opportunity to opt out.
5. **Consent to Use of Photographic Images:** Registration of any individual and/or attendance at this event constitutes an agreement by the registrant to CAI-NC's use and distribution (both now and in the future) of the registrant or attendee's image or voice in photos, videos, electronic reproductions and audiotapes.
6. **Anti-Harassment Policy:** CAI-NC is committed to providing a safe and productive environment free of discrimination, hostility, harassment, and retaliation based on race, color, religion, sex, sexual orientation, gender identity or expression, age, disability, marital status, citizenship, or any other characteristic protected by law. CAI has a zero-tolerance policy for discrimination, harassment, and retaliation at all CAI events. Visit www.caionline.org/anti-harassment for the full policy.
7. **Exhibiting - Failure to Occupy Space:** Space not occupied by 4 PM Thursday 8/23/24 may be forfeited unless CAI-NC has confirmed an early-morning check-in Friday 8/26, and the space may be resold, re-assigned or used by CAI-NC. No refunds will be made for failure to occupy space.
8. **Exhibit space:** All parts of the exhibit must remain in exhibitor's assigned space. No exhibit will be allowed to infringe upon aisle space. Exhibit equipment exceeding 8 feet in height must be pre-approved by CAI-NC. Use of Pop Up or Tailgate Tents in the Wilmington Convention Center is prohibited by the Wilmington Fire Marshal.